

## **REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES– FIRMS SELECTION)**

Country - INDIA

Project - ENHANCING TEACHER EFFECTIVENESS IN BIHAR OPERATION

Credit No. - 5578-IN

### **ASSIGNMENT TITLE:**

### **HIRING A THIRD PARTY AGENCY (TPA) FOR “VERIFICATION OF DISBURSEMENT LINKED INDICATORS (DLIs) UNDER ENHANCING TEACHER EFFECTIVENESS IN BIHAR OPERATION” PROJECT**

**Reference No. : NIT NO. 49/2015-16**

1. The Department of Education, Government of Bihar, through Government of India has received financing from the World Bank towards the cost of the ENHANCING TEACHER EFFECTIVENESS IN BIHAR OPERATION, and intends to apply part of the proceeds for consulting services for this assignment.
2. The consulting services ( “Services” ) are for “VERIFICATION OF DISBURSEMENT LINKED INDICATORS (DLIS) UNDER ENHANCING TEACHER EFFECTIVENESS IN BIHAR OPERATION” project and requires requisite experience and capabilities in for assessment and verification related to multiple domains like Education , Civil Construction , IT / ICT and Finance /Audit ( Indicative only ) . This request for Expression of Interest invites proposals from interested parties to provide services for a period of five (5) years.
3. About the Consulting Services:-
  - (a) The developmental objective of the project is to improve the effectiveness of elementary school teachers in Bihar. The World Bank-financed Program will be implemented over the years from FY 2015-2020. The Program is expected to provide

financial support as well as the transfer of knowledge, best practices and innovative solutions to achieve targeted outcomes and improve the quality of teacher education in Bihar.

- (b) A third party firm or organization is required to design, conduct, and analyse the baseline and follow-on studies that will evaluate the DLIs. The project has 6 DLIs with 15 associated DLI targets during the period of five years of 2015-16 to 2019-2020.

**Note** – “ The complete details of DLIs and the Targets are available with the related PAD ( Project appraisal Document ) which can viewed online at [http://www-wds.worldbank.org/external/default/WDSContentServer/WDSP/IB/2015/05/03/090224b082e327d5/1\\_0/Rendered/PDF/India000Enhanc0s0in0Bihar0Operation.pdf](http://www-wds.worldbank.org/external/default/WDSContentServer/WDSP/IB/2015/05/03/090224b082e327d5/1_0/Rendered/PDF/India000Enhanc0s0in0Bihar0Operation.pdf). The overall target for DLIs remaining the same , the details in PAD are subject to slight variations as per the renegotiation between the bank and borrower, time to time.

- (c) Each DLI target has a specific timeline and achievement level linked to it. The primary task of this exercise will be to carry out transparent and impartial verification of the DLIs under various components of the project.
- (d) The Operation has some long term outcomes that are expected to be achieved by 2019-20, that is:
- i. Enhanced teacher effectiveness; and
  - ii. Accountable teacher management with strengthened governance systems.
- (e) The Operation is expected to achieve some shorter term objectives of improving teacher performance and attendance; robust program management and strong fiduciary systems; and student learning assessment tracking made more regular.
- (f) The outputs of the Program will be monitored annually through the Results Framework and are therefore synchronized with the DLI ((Disbursement Linked Indicators) matrix. Third party independent results verification procedures will be put in place to track DLIs and operation outputs and outcomes.

- (g) The appointed firm or organization will be expected to include in their design both quantitative and qualitative verification/evaluation methods that verify not only the achievement of specific DLI targets but also the quality of the interventions implemented.
- (h) The verification process will require a team that incorporates verification/evaluation skills in at least the following different areas of expertise/knowledge:
- (i) Teacher education (both pre-service and continuing professional development), including specific knowledge of Indian education systems and measurement of effectiveness of teacher education programmes.
  - (ii) Open and distance learning (ODL), including expertise in reviewing programme and materials, student support systems, assessment strategies, and ODL administrative systems.
  - (iii) Use of ICT in face-to-face education and ODL teacher education programmes, including review of online systems used to support e-learning and local use of ICT to support teaching and learning in learning centres.
  - (iv) Training, Performance and monitoring of School Management Committees in Indian schools.
  - (v) Teacher management information systems and teacher performance assessment and management systems design and implementation (including review technical architecture, of functionality of online ERP systems, hosting arrangements, and quality of data capture/analysis processes).
  - (vi) ICT Infrastructure (assessing both availability and functionality of procured ICT infrastructure in identified learning centres).
  - (vii) Civil construction (including assessment of key environmental and energy efficiency indicators, with reference to Manual on Environmental Management Systems).

- (viii) Programme management, financial management, and procurement processes.
  - (ix) Corporate governance structures, systems, and processes.
4. The Enhancing Teacher Effectiveness in Bihar Operation Project now invites eligible consulting firms (consultants) to indicate their interest in providing the services. Interested Consultants should provide information demonstrating that they have the required qualifications, skills, expertise and relevant experience to perform the desired services. The Expression of Interest should include the following information which shall form the part of short listing criteria:
- i. The Organisation must have been in similar business for at least the last 5 years
  - ii. Organizational set-up and structure
  - iii. Availability of key professionals of required qualification with the firm i.e. Technical team and expertise available with the organization (attach short CVs)
  - iv. Experience of the firm in similar type of assignments relevant to verification and assessment related consultancy in the domains related to the project (as outlined in point 3d above) under externally aided projects in India and other developing countries (i.e. Enclose list of relevant assignments executed with customer name & address, contact details, order value and performance certificates)
  - v. Similar experiences in Monitoring and evaluation of externally aided projects.
  - vi. Experience of the firm to work with Governments / PSU
  - vii. The firm should have sound financial performance and resources i.e. (Firms financial standing: Annual turnover of the last three years.
5. The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's Guidelines: Selection and Employment of Consultants [under IBRD Loans and IDA Credits & Grants] by World Bank Borrowers [January 2011, revised July 2014] ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest. The Consultants while submitting EOI should clearly state that they do not attract any of these provisions.

6. Consultants may associate with other firms in the form of a joint venture or a sub consultancy to enhance their qualifications. The submission should clearly state the type of association if it is a joint venture or a sub-consultancy.
7. A Consultant will be selected in accordance with the Quality and Cost Based Selection (QCBS) method set out in the Consultant Guidelines.
8. Interested Consultants may obtain further information at the address below during office hours i.e. 10.00 to 17.00 hours on all working days. .
9. The “Expression of Interest” is available on the website <http://www.bseidc.in> for free download.
10. **Online Application** can be submitted only through on E-Tendering website of BELTRON (<https://www.eproc.bihar.gov.in>) .While participating in e-tendering process, the contractor shall have to get them registered to get user ID, Passwords and digital signature. This will enable them to participate in the EOI through the [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) portal. For registration and other details for [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) portal , bidder may contact eProcurement Help Desk First Floor, M/22, Bank Of India Building, Road No-25, Sri Krishna Nagar, Patna-800001 at 0612-2523006, Mob:0742028164.
11. List of documents to be submitted through online ( as mentioned in Para 4)
  - a. Covering Letter from the Consulting Agency
  - b. Bidders Details (Organizational set-up and structure )
  - c. Financial information (Details of financial performance and resources )
  - d. Details of Key professionals and qualification etc. ( Availability of the Technical Manpower as on 30th December 2015)
  - e. Details of the Consulting Assignments/ Similar Assignments (Details of Experience of the firm to work with Governments / PSU )
  - f. Checklist of the documents to be submitted.
12. Online Application Form, complete in all respects must be submitted as time and date mentioned below:

Last Date for Submission of Online Form: – **3<sup>rd</sup> May 2016**

Deadline for submission: 23.59 Hrs

**Address for Communication:**

**The Managing Director**

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